

IPC Makes Upgrading to NTR-X Easy

Upgrade To The Next Generation Of Communication Recording And Compliance Assurance

Are evolving regulations, hybrid work models and new communication modalities creating compliance gaps that place your financial or energy trading firm at greater risk of fines and reputational damage?

Upgrading to NTR-X, the fully-integrated, cloud-ready omnichannel compliance recording and assurance solution, makes it much easier to fill those compliance gaps. Built on NICE Trading Recording (NTR), the most widely deployed trading compliance recording platform in the financial services and energy industries, NTR-X offers many benefits.

NTR-X Benefits

- Complete regulatory compliance: NTR-X supports all of the traditional and new ways that regulated employees communicate today - turrets, desktop phones, mobile and unified communications (including IPC Unigy, Teams, Cloud9, and Zoom).
- Single, centralized solution for managing your firm's communications recording estate, from capture to recording assurance and system reporting.
- New, modern security standards with full set of open APIs to automate searching, exporting, system health monitoring, user provisioning and integrating to other systems.
- Reduced compliance risk and improved regulatory responsiveness, with built-in capabilities for data lifecycle management.
- Rapid and successful deployment facilitated by NICE expert guidance.
- Fast and cost-effective cloud scale-up supports your firm's evolving and growing compliance recording needs.
- Seamless, low-risk data migration from NTR to NTR-X for NICE customers – run systems in parallel during implementation.
- Easy integration with NICE's industry-leading surveillance suite, SURVEIL-X, for complete alignment between data capture and holistic surveillance.

New, Modern Security Standards

- Enterprise-class encryption, modern authentication (open ID connect), and bank-grade security ensures your firm's data is safe
- Single tenant offering (your firm has its own database and software) ensures data never gets into the wrong hands
- Backed by industry-leading certifications such as SOC2 Type II and ISO27001





NICE



NTR-X offers many advantages over other compliance recording solutions

The new and easy-to-use user interface of NTR-X

Open Platform with APIs

NTR-X APIs empower your firm with more capabilities, automating manual processes and integrating with third-party systems and applications.

Examples

- **Export:** Use data in other systems and reporting tools
- **Search and replay:** Fully audited call searching and unencrypted replay
- **Provision:** Automated user management
- Monitor system health within other applications
- Leverage business data for surveillance, business intelligence and reporting tools
- Ingest media and metadata from 3rd party vendors

Seamless, Low-Risk Data Migration

- **Easy, flexible and risk free** data migration from NTR to NTR-X
- **Stage upgrade program over time**, running NTR and NTR-X in parallel during roll-out
- **Search and replay** - and download recorded calls - seamlessly, whether captured initially via NTR or NTR-X
- **Reconciliation process ensures evidence-based approach** to migrating NTR v6 data to NTR-X
- Once migrated, all NTR servers can be decommissioned.

IPC Unigy

- **IPC Unigy and NTR-X** components subject to single global support contract
- **Full management of Cloud-to-Cloud connectivity**
- **Fully managed trader voice service options**
- **Consolidated reporting**